

**Our commitment
to managing
health, wellness
and risk in the
workplace**



Helping you help your employees



A little support goes a long way.

Workforce Healthcare is a company for the patients, the professionals, and our valued clients. We are devoted to making a meaningful and sustainable difference in the health and wellness of employees.

Through professional, client-centric health and wellness services, we initiate the change that we want to see in healthcare. From ensuring compliance to preventative measures and healthcare screenings to chronic disease management and integrated fitness programmes, we positively influence the well-being and mindsets of the people we serve.

Our Capabilities

9 mobile clinics
Including X-Ray mobile



72 on-site clinics
including
6 walk-in clinics



227 permanent and temporary staff nationwide

28 862 occupational healthcare medicals



200 qualified and registered healthcare professionals nationally

77 080 primary healthcare medicals



600 registered counsellors, social workers and psychologists nationally

LEVEL 2
BBBEE

ISO 9001:
2015 certified

9 411 face-to-face counselling sessions

2 821 Telephonic Inbound

1 736 Telephonic Outbound

223 Emotional Impact Sessions



139 group trauma debriefing sessions

*2021 data

We are one of the only service providers to offer fully integrated workplace and wellness programmes. With over 2 decades in the industry, we know how to meet your unique business needs and we understand what your employees need to be happy and healthy.

Our Services

- **DNA Wellness (Employee Wellness Programme)**
Service your company's singular requirements by selecting from our wide range of bespoke wellness and EAP solutions.
- **Primary Healthcare**
Reduce unnecessary time off work and loss of earnings with on-site care. Acute and chronic disease management at the workplace.
- **Family Planning**
Providing support and information on preventing unplanned pregnancies.
- **Wellness Days**
Your employees receive a full bouquet of wellness services delivered to them directly at their place of work. From health screenings to information sessions, our Wellness Days always educate and enlighten.
- **Corporate Wellness**
Individually designed employee wellness and assistance programmes which are aimed increasing productivity and reducing absenteeism by supporting your employees health and wellness needs.
- **Chronic Disease Management**
Ensuring that employees comply with their medication and lifestyle treatment.
- **HIV/AIDS Testing, Training and TB Management**
Providing support and guidance.
- **Absenteeism Management**
Monitor absenteeism trends with our expert absenteeism management solutions. Intervening where necessary.
- **Substance Abuse Training and Testing**
Assisting with policies, programmes and support.
- **Government Wellness**
Our programmes are structured in alignment with the Department of Public Service and Administrating (DPSA).
- **Truckers Wellness**
Providing holistic health and wellness solutions to the transport and logistics industry.
- **Incapacity Management**
Assisting in the investigation, evaluation and reasonable accommodation of employees not able to perform their duties due to health challenges.

- **Maritime Wellness**
Ensuring legal compliance and wellness for seafarers.
- **Agricultural Healthcare Services**
Providing guidance and expertise for companies involved in the food, farming and agricultural sector.
- **Travel Care Services**
No matter where, there will always be support by Workforce Healthcare's experts.
- **Food Handlers**
Correctly manage hygiene practices as well as the health of your employees.
- **Occupational Health (Mobile/Clinic)**
We ensure your protection when it comes to the risk of liability and non-compliance to the Occupational Health and Safety Act (Act 85 of 1993) through mobile services and on-site clinics.
- **Medical Surveillance**
We have the extensive expertise needed to handle cost effective and industry specific screening requirements.
- **Construction Compliance**
We provide medical screening units on site, either permanently for large sites or mobile for smaller sites. We also have 6 regional occupational healthcare clinics which ensure compliance with construction regulations.
- **Mining Wellness**
We have extensive experience in providing compliant occupational medical services in accordance with the Mine Health and Safety Act (Act 29 of 1996)
- **Training and Organisation Programmes**
Create awareness around health risks and wellness related issues.
- **First Aid**
Level 1, 2 and 3 courses are approved and registered with the Department of Labour.

Occupational

Healthcare



workforce[®]
healthcare
MOBILE CLINIC

Helping you help your employees

11 Wellington Road, Parktown | Telephone: 011 532 5000
workforcehealthcare.co.za | www.workforcehealthcare.co.za



- On-site Clinics
- Mobile Medical Screenings (Nationwide)

Over and above our 65 on-site clinics, Workforce Healthcare offers the mobile solution to benefit companies large and small. Our 9 mobile units, managed from our 6 regional clinics, provide the care you need to ensure your employees are healthy, safe and compliant with current regulations.

Our units allow smaller companies to conduct medical screening examinations on site, without the associated costs of receiving permanent association with a fixed on-site clinic. Trained healthcare professionals come to your premises to conduct occupational health services as and when the need arises. Our units are expertly equipped with all manner of equipment, from medical apparatus for x-rays and lung function tests, audio booths to blood pressure and cholesterol testing. We're also able to provide permanent on-site units for large operations.

Our mobile medical units and on-site clinics services include:

- | | | |
|--|--|---|
| <input type="radio"/> HIV Testing | <input type="radio"/> Blood pressure tests | <input type="radio"/> Periodic medicals |
| <input type="radio"/> Driver medicals | <input type="radio"/> Drug tests | <input type="radio"/> Audiometric tests |
| <input type="radio"/> Entrance and exit medicals | <input type="radio"/> Height assessment | <input type="radio"/> Lung function tests |
| <input type="radio"/> Re-writes | <input type="radio"/> Stress assessment | <input type="radio"/> Vision tests |
| <input type="radio"/> Lung function tests | <input type="radio"/> X-Rays | <input type="radio"/> Primary healthcare |
| <input type="radio"/> Audiometric examinations | <input type="radio"/> Health risk assessment | <input type="radio"/> Food handler medicals |
| <input type="radio"/> Urine tests | <input type="radio"/> Construction medicals | <input type="radio"/> Pre-employment medicals |

Employee Wellness

Workforce Healthcare provides toll-free support, 24 hours a day, seven days a week, and 365 days a year. Our Care Centre is fully staffed with multilingual registered professionals who provide first line assistance, support and counselling. We guarantee that all calls are answered by trained and qualified professionals at all times. Airtime is not needed to contact our Care Centre, help is accessible via USSD request, WhatsApp, by sending a please call me and through email.

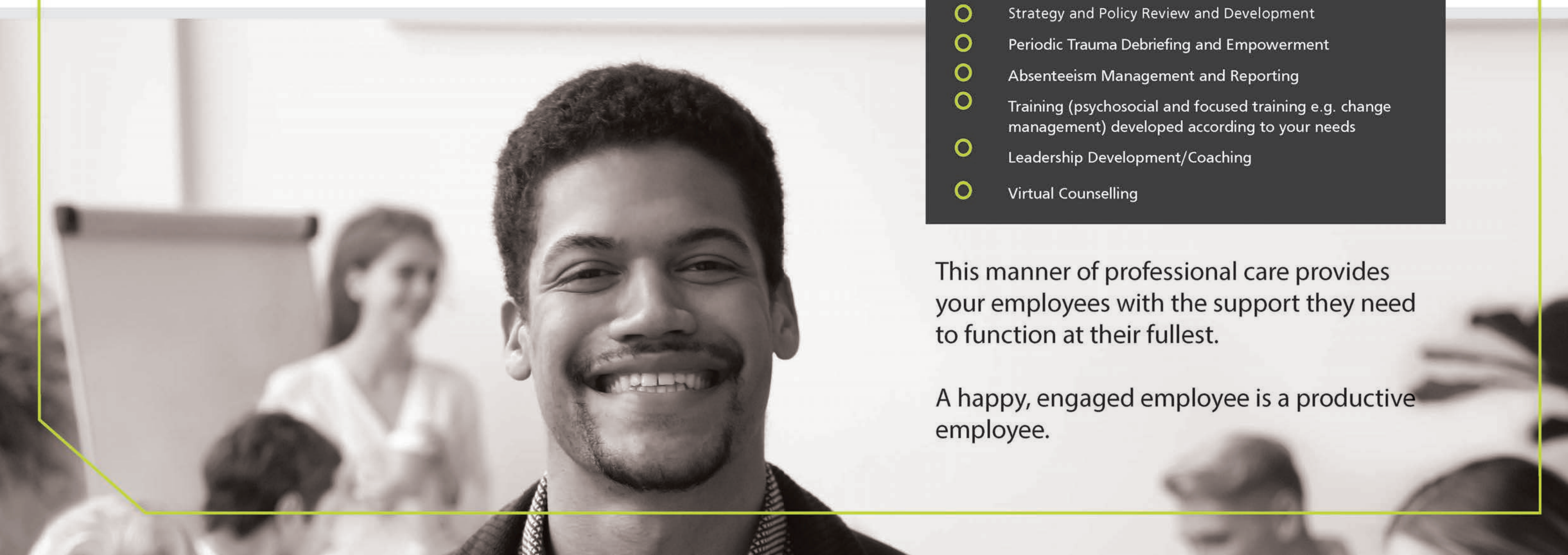
Our Employee Wellness Service engages not only with psychosocial counselling but is also seen as a supportive partner to many HR functions. Reason being that we are able to support employees whilst simultaneously providing support to managers, HR and any other functional specialists. We provide a holistic Human Capital solution which supports both the organisation and the employees at various stages.

Our EWP services include:

- 24/7/365 Telephonic Counselling
- Face-to-Face Counselling (close to home or place of work)
- Legal Advice
- Financial Advice
- Health Advice
- Family Care
- Marketing and Awareness
- Reporting
- Client Relationship Management
- Online Wellness
- Managerial Consultancy and Referrals
- Onsite Trauma Debriefing
- Strategy and Policy Review and Development
- Periodic Trauma Debriefing and Empowerment
- Absenteeism Management and Reporting
- Training (psychosocial and focused training e.g. change management) developed according to your needs
- Leadership Development/Coaching
- Virtual Counselling

This manner of professional care provides your employees with the support they need to function at their fullest.

A happy, engaged employee is a productive employee.



What makes Workforce Healthcare exceptional?

Insightful Integration:

We tailor our wellness programmes to fit perfectly within your workplace. Our targeted solutions ensure high utilisation and maximum return on investment. By aligning ourselves with your brand but ensuring we're viewed as an external entity, users are more confident and trusting of our confidential service.

Stellar staff:

Our vast network of over 600 highly skilled and qualified healthcare professionals is made up of counsellors, social workers, occupational and primary healthcare practitioners, biokineticists, dieticians, and many more. Training programmes, competitive salaries and support services ensure our staff provide high quality service.

Experienced executives:

Workforce Healthcare, employee of choice, is headed by Doctor Malkin, a leader with an extensive background in employee workplace wellness. From screening a company's 28 000 employees in 12-months to establishing 10 clinics in the Eastern Cape, Doctor Malkin ensures Workforce Healthcare is forever facing the right direction.

Support structure:

Workforce Healthcare's head office is situated in Parktown, Johannesburg. Our reach extends across South Africa, covering all 9 provinces and beyond with, 62 onsite clinics and 9 mobile units equipped with advanced medical equipment. Our logistics support services ensure rapid turn-around times for delivery of medicine and stock to clinics, ensuring no programme user is ever kept waiting or left without assistance.

Detailed Reporting:

Our advanced technological systems have been uniquely designed to provide accurate, timely data reporting that is easily accessible to our clients at all times. Our management reports are in depth, risk based and meaningful. Reports are continuously monitored, effectively communicated and all information is centralised to avoid any duplication, loss or errors.

Superior Support:

We are part of the Workforce group of companies, a leading trusted provider of human capital services in the form of staffing and outsourcing, training and consulting, and financial and health services to individuals and their employers. Workforce Holdings Limited is listed on the AltX board of the JSE, employing over 1 100 permanent staff and paying approximately 35 000 temporary contractors weekly.

Branches

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We are also affiliated with:



Helping you help your employees



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